

Job Posting

Homeless Outreach Mentor (HOM)

Full Time

The Canadian Mental Health Association Thompson is part of a 100-year-old nation-wide non-profit organization that promotes the mental health of Canadians and supports the resilience and recovery of people experiencing mental illness.

We have **one full-time position** available for a **Homeless Outreach Mentor** to work out of CMHA Thompson's main office.

Reporting to the Executive Director, the Homeless Outreach Mentor (HOM) will assist the homeless population to get back into housing; determine which options best fit their needs; and connect them to other community resources. Outreach will include support to clients, family/natural supports, assessing a client's needs and case management services.

Responsibilities:

- Identify and complete initial contact with homeless individuals and complete appropriate documentation.
- Connect with the same people weekly to ensure success in areas of their choice.
- Provide information regarding community services.
- Provide support as identified by the client.
- Monitor client compliance with the individualized case management service plan.
- Communicate and make referrals to other community agencies as required.
- Maintain accurate contact and activity files and gather appropriate statistical information.

The successful candidate will work **Monday to Friday from 8:30 a.m. to 4:30 p.m.** for a total of 35 hours per week.

Skills and Qualifications:

- Must have grade 12 diploma or equivalent with post-secondary education in the social field and 3-5 years equivalent experience. Other combinations of academic training and experience may be considered.
- Ability to work independently with minimal supervision.
- Must possess well developed communication, organizational and coordination skills.
- Ability to formulate, communicate, and implement intervention strategies.
- Functional knowledge of crisis intervention and assessment techniques.
- Demonstrated group facilitation skills.
- Ability to understand and integrate concepts of client empowerment and recovery.
- Knowledge and a good understanding of mental illness.
- Knowledge of mental health support services in the region.
- Ability to function effectively as a member of an interdisciplinary mental health team.
- The ability to operate facsimile, photocopier and Microsoft Office and Windows applications.
- Must possess a certificate in a recognized first aid and CPR training course or be willing to acquire within a specified period of time.
- Must demonstrate a strong professional manner in dealing with members, staff, families, and the public while being open, friendly, approachable, accepting and understanding.

- Valid Class 5 Manitoba driver's license (or willing to obtain within specified period of time).
- Must provide a recent Vulnerable Person's Criminal Record Check.
- Knowledge of Indigenous culture and the ability to speak an Indigenous language would be an asset.
- Personal experience with mental health/substance use issues would be an asset.

CMHA offers an inclusive and respectful culture along with paid leaves for vacation, illness, bereavement, and mental health. A flexible working environment, supporting work life balance, with paid extended health, dental, employee assistance programming and life insurance benefits. A provide a registered pension plan that is cost shared between CMHA and the employee.

Please submit your resume with cover letter to:

Taryn Merasty
Senior Homeless Outreach Mentor
CMHA Thompson
Phone: 204-677-7365
Email: director@cmhathompson.ca

Please keep in mind that only those selected for an interview will be contacted, and that we are unable to respond to phone inquiries.

CMHA Thompson is committed to our workforce reflecting the diversity of the communities within which we work. As such, we encourage applications from persons with disabilities, members of visible minorities, First Nations, Inuit, and Métis people, people of all sexual orientations and genders, and others who may contribute to the diversity of our staff. Personal experience with mental illness and or substance use issues, either through self or a loved one, is an asset.